

Medical Transportation

CARE-A-VAN provides passengers with: Safe, comfortable travel to medical facilities through out New Mexico as well as West Texas. We can transport patients for treatment of Kidney Disease, Cancer, Heart Disease, physical rehabilitation, mental health care, and other medical treatments.

- Experienced and patient drivers trained in CPR and First Aid.
- Fully Equipped vehicles for the physically challenged

Amenities

- 24 Hour Answering Service
- 24 Hour On Call Driver (restrictions apply)
- 10% Senior Discount (restrictions apply)
- Bistro Bags or Snack Packs for long distance travelers

Cost

Because we charge by the mile the cost of our service varies. Most of our passengers receive transportation at **no out-of-pocket costs** through insurance providers such as **NM Medicaid, NM Salud!** and **Workman's Compensation**. Give us a call to receive an estimate or apply for our care-free transportation program call. We are eager to serve you.

Note: Although CARE-A-VAN provides these amenities, they are not authorized services by the NM Medical Assistance Division. Consider them just another way CARE-A-VAN says, "Thanks for allowing us serve you.



to

Payment Options

Through the following options many consumers can receive services at **no** or **very low** costs:

- New Mexico Medicaid Exempt
- Molina Salud!
- Lovelace Salud!
- Workman's Compensation
- Private Pay
- Evercare
- Amerigroup

Consumer's **not eligible** for these state or employer sponsored programs should inquire about our **Carefree Program** which offers **Limited transportation at a free or reduced cost** based on a **sliding scale fee**



A N O N P R O F I T
E F F O R T

219 N. Shipp St.
P.O. Box 6044

Phone: 575-397-2801
Fax: 866-929-2107

Pamela Evans , Director - pdevans@zianet.com
Ivan Harrell-Operations - lharrell@careavanservices.com
We are always looking for hardworking, honest, drug free employees. Please send resumes to postmaster@careavanservices.com or complete an application at our website: www.careavanservices.com. Applicants are also welcome to complete applications at 219 N. Shipp St. , Hobbs, NM.

CARE-A-VAN SERVICES, INC.

A Non Profit Community Outreach Effort

- Personal Care
- Disabled & Elderly
- Non-emergency Medical Transportation



Telephone
575-397-2801

A N O N P R O F I T E F F O R T

ABOUT CARE-A-VAN

CARE-A-VAN is friends, family and helping hands. We are a group of hard working, everyday people working to care for our friends and loved ones by serving our community. We are committed to our coworkers and our customers. Our passion for taking care of people starts with our team and extends to our customers. We do everything we can to make each encounter educational, helpful and pleasant.



CARE-A-VAN is a provider for **New Mexico Medicaid PCO Option** and as well as the **Disabled & Elderly Waiver**. Consumers ineligible for these state programs should request information about our sliding scale fee, **The Carefree Program**. The purpose of the **Disabled & Elderly Medicaid Waiver Program** is to support elderly and/or disabled individuals in their homes. Services provide support, which allow people with disabilities to live in their community among family and friends. CARE-A-VAN's personal care services offer clients and their loved ones the security of knowing that life's every day tasks will be completed. These tasks are called activities of daily living (ADL's) and instrumental activities of daily living (IADL's). The list below defines CARE-A-VAN's personal care services. Personal Care/Homemaker Service

SKIN CARE

Caring for or attending to the consumer's skin. Includes normal care only, i.e., moisturizing. Generally excludes wound care or applying prescribed medications.

BOWEL AND BLADDER SERVICES

Includes diaper changes and catheter care at home for consumers who have been declared as having full use of their mind, control over their actions and who are not in need of medical attention.

MEAL PREPARATION

Preparation of food at meal time or in-between-meal snacks according to the consumer's nutritional plan.

HYGIENE AND GROOMING

MOBILITY ASSISTANCE

COGNITIVE

Includes reminding and prompting the consumers to perform Activities of Daily Living and Instrumental Activities of Daily Living.

HOUSEHOLD SERVICES

Includes those tasks associated with routine maintenance and household upkeep. These services are performed for the consumer only.

CASE MANAGEMENT IS A SEPARATE SERVICE

Case management is a term that generally defines the process of assessing a person's need for care, preparing a plan, making the connection to needed services, and ongoing monitoring.

EATING

Supporting the consumer with any facet of eating. Not to be mistaken with meal preparation. Food and meal preparation is a separate service.

ASSISTANCE WITH SELF-ADMINISTERED MEDICATION

Includes cuing and directing only.

SUPPORT SERVICES AND COMPANIONSHIP

Includes errand services, shopping, transportation and companionship.

Personal Care Check

If you answer "yes" to any of these questions your loved one may need personal care assistance.

- Is your loved one no longer able to take care of personal needs such as eating, bathing and dressing?
- Is the individual's overall health or safety in question as a result of not being able to care for themselves?
- Does he/she require frequent reminders to take medication, eat or remember to complete tasks such as turning off the stove?
- Is the amount of time and energy you or a family member spends care for this personal becoming too much or the responsibility too great?
- Are medical needs becoming worrisome, overwhelming or more than you feel comfortable handling alone?
- Is the caregiver experiencing burn-out, missing work regularly or not in good health as a result of his or her care duties?
- Is the cost of care being provided for this person becoming worrisome?
- Do you want to know what types of long-term care services are available in your community?



If you answered "yes" to these questions, please call us. Our staff eagerly awaits the opportunity serve you and your loved ones.